



PRIVACY POLICIES AND PROCEDURES OF ZARA MULTITRADERS WAS APPROVED BY THE BOARD OF ZARA MULTITRADERS ON DEC 2017

The Code was issued on 01 Jan 2018 and comes into force on 01 March 2018

Privacy Policy Statement

At Zara Multitraders we make securing the privacy of our Clients' financial and personal information a top priority. Please read the below Privacy Policy Statement, which clearly explains how we, at Zara Multitraders collect, process, store and secure our Clients' data. By opening an account, the Client hereby consents to the gathering, processing, storage and utilization of personal data by Zara Multitraders as delineated below.

Collection of personal data

Zara Multitraders collects the necessary data for the opening of your account, the execution of transactions and the protection of your assets and your privacy, so as to provide you with the services you require. To this end, Zara Multitraders gathers information from the Client and may, under certain circumstances, gather information from relevant banks and/or credit agencies, and/or other sources, to help us profile your requirements and preferences, and provide you with better services.

The data Zara Multitraders collects may include:

Application information

Personal information you supply in your application form, such as your name, address, birth date, email address, income and income source etc. in order to facilitate in the evaluation of your application. The data you supply is also used for the purpose of communicating with you.

Transaction information

Information about the anticipated volume and value of your transactions with us, and income data provided so as to enable the construction of your economic profile.

Verification information

Information necessary to confirm your identity, such as an identification card, passport or driver's license. This also includes background data we receive about you from public records or from other bodies not affiliated with Zara Multitraders.

Usage of personal information

Zara Multitraders only uses your personal data as necessary, for guaranteeing your security and providing you with quality service. This data helps us improve services, tailor the browsing experience, inform you of additional, relevant products, services or promotions, and provide the products and services you require. You consent to our using this information for such purposes. If you do not wish to receive such data for any reason, please contact us at the following email address: info@zaramt.com. Although you are not required to provide Zara Multitraders with any of the personal data that we may request, please note that failure to

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Phone: +230 2089022 | Fax: +230 2089033

Address: 1st Floor River Court, 6 ST Denis Street Port Louis Mauritius.



do so could result in Zara Multitraders being unable to open your account or to provide you with the services you require. Whilst we endeavor to ensure that all the information we hold about you is current, accurate and complete, we urge you to contact us directly if any of your personal details have changed.

Protection of personal data

Any personal data you provide will be treated as confidential and will only be shared within Zara Multitraders and its affiliates. It will not be disclosed to any third party except in the case of regulatory or legal proceedings. The personal data that you provide in connection with registering as a user of Zara Multitraders.com is protected in a number of ways. You can access your registration data through a password selected by you. This password is encrypted and known only to you. It shall not be revealed to anyone else. Registration data is safely stored on secure servers that can only be accessed by authorised personnel via password. Zara Multitraders encrypts all personal data as it is transferred to Zara Multitraders, and thus makes all necessary effort to prevent unauthorised parties from accessing any such information.

Affiliates and partners

Zara Multitraders may share information with partners, affiliates and alliances in the case that such information may be reasonably required by such an affiliate, in order to: offer additional similar products and services, which meet your requirements, and are delivered in a useful and relevant manner (only where you have authorized us to do so); and/or service customer accounts.

Non-affiliated third parties

Zara Multitraders does not sell, license, lease or otherwise disclose personal data to third parties, except as outlined in this Privacy Statement Zara Multitraders reserves the right to disclose information, as necessary, to credit reporting or collection agencies, as reasonably required in order to provide the services to you. To assist us in improving our services, Zara Multitraders may engage third parties to help carry out certain internal functions such as account processing, fulfilment, client service, client satisfaction surveys or other data collection activities relevant to our business. Use of the shared data may also be used to provide professional, legal, or accounting advice to Zara Multitraders. Use of shared information is strictly limited to the performance of the above and is not permitted for any other purposes. All third parties with which Zara Multitraders shares personal information are required to protect such personal information in accordance with all relevant legislation and in a manner similar to the way Zara Multitraders protects the same. Zara Multitraders will not share personal information with any third parties that it considers will not afford its Clients the required level of protection. Where you have been introduced to us by a Business Introducer, such Business Introducer may have access to your information. You hereby unambiguously and unequivocally consent to the sharing of information with such Business Introducer.

Regulatory disclosure

Zara Multitraders reserves the right to disclose personal information to third parties where required by law, regulatory, law enforcement or other government authority of a competent jurisdiction Republic of Mauritius, in order to protect our rights and/or to comply with such legal proceedings. Such disclosure shall occur on a 'need-to-know' basis, unless otherwise instructed by a regulatory or other government authority

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Republic of Mauritius. Under such circumstances, Zara Multitraders shall expressly inform the third party regarding the confidential nature of the information.

Restriction of responsibility

Zara Multitraders is not responsible for the privacy policies or the content of sites to which Zara Multitraders.com links, and has no control over the use or protection of information provided by the Client or collected by those sites. Whenever the Client elects to link to a co-branded website, or to a linked website, they may be asked to provide registration data or other information. Please note that such information is recorded by a third party and will be governed by the privacy policy of that third party.

Use of “cookies“

Zara Multitraders uses cookies to safeguard your trading activities and to enhance the performance of the Zara Multitraders.com website. Cookies used by Zara Multitraders do not contain personal information or other sensitive data. Zara Multitraders may share statistics on website usage with reputable advertising companies, and with its affiliated marketing companies. The information gathered by the advertising company is not personally identifiable. To administrate and improve the Zara Multitraders.com website, Zara Multitraders may use third parties to monitor and analyze usage and statistical volume data. A third party may use cookies to track behavior and may set cookies on Zara Multitraders behalf. These cookies do not contain any personally identifiable data.

Privacy statement updates

On occasion, Zara Multitraders may update this Privacy Policy Statement. In the event that Zara Multitraders materially alters this Privacy Policy Statement, including the manner in which we gather, process, or utilize your personal data, the revised Privacy Policy Statement will be posted on the website. The Client agrees to accept the posting of a revised Privacy Policy Statement electronically on the website as actual notice to the Client. Any dispute over our Privacy Policy Statement is subject to this Notice and our Customer Agreement. Zara Multitraders encourages you to periodically check back and review this policy so that you will always know what data Zara Multitraders gathers, how Zara Multitraders makes use of it, and to whom Markets Broker may disclose it.

Agreement

I have read, understood and agree with the terms of this Privacy Policy Statement, and I confirm that I have full power and authority to be bound by the terms of this Privacy Policy Statement. For any other matter please Contact Us.

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